

### **City Transit Service Interruption Weekly/Monthly TransPass Credit Program**

**Philadelphia, PA (November 7, 2016)** — SEPTA is offering a credit voucher for unused Weekly or Monthly TransPasses (passes not punched in the validation block). The credit voucher will be good towards the purchase of another SEPTA fare product.

Customers may bring the unused TransPass product to any Pass Sales location – SEPTA Sales Offices and Retail Outlets. **Please do not throw out your unused Pass as it must be surrendered to receive the credit.**

Requests for fare credits for TransPass purchased at Pass Sales locations or through Employer Programs will be honored **through January 31, 2017.**

The credit vouchers are as follows:

#### **Weekly TransPass**

**Valid for travel October 31-November 6, 2016**

- \$20.00 Credit Voucher
- Credit available beginning **Wednesday, November 9, 2016**

#### **Weekly TransPass**

**Valid for travel November 7 – November 13, 2016**

- \$4.00 Credit Voucher
- Credit available beginning **Monday, November 14, 2016**

#### **Monthly TransPass (November)**

**Valid for travel November 1-November 30, 2016**

- \$21.00 Credit Voucher
- Credit available beginning **Thursday, December 1, 2016**

Customers who receive their TransPass products through ComPass, an Employer Program or Pre-Tax Benefit Program must submit their pass by mail to the following address below to receive a credit:

**SEPTA SIP REFUNDS  
1234 MARKET ST., 9<sup>th</sup> Floor  
PHILADELPHIA PA 19107**

#### **Weekly or Monthly TransPasses on SEPTA Key Cards**

SEPTA Key Card Customers with unused TransPasses, **valid on the dates** noted above, must contact the SEPTA Key Customer Call Center at **(855) 567-3782**. The Call Center will provide information on how to receive a credit for these fare products.